

2015 GENERAL TERMS AND CONDITIONS:

BOOKING PROCEDURE:

Please complete and sign the booking form. Send it (along with deposit) directly to: Verstraete Travel 14845 Yonge Street, Suite 300, Aurora, Ontario L4G 6H8
Tel: 416-969-8100
Fax: 905-727-8113
Toll Free: 1-800-565-9267

DEPOSIT:

\$400.00 per person. The deposit is non-refundable and due at time of booking. Post Tour: additional \$200 pp Your insurance premium is also due at this time.

FORM OF PAYMENT:

Cheque- payable to: **Verstraete Travel & Cruises.** For Credit Card payments there is a \$60 surcharge on the Liberation Tour plus \$40 for any post tour.

PAYMENT SCHEDULE:

Deposit is due at time of booking with your selected insurance premium,
Final Payment Due:
February 15, 2015

BOOKING DEADLINE:

All reservations are accepted on a first-come, first-served basis. Since we are limiting the number of participants, we recommend that you book as soon as possible.

INSURANCE:

We strongly recommend the purchase of trip cancellation or all-inclusive insurance. The rates are outlined on the Booking Form.

PASSPORTS:

It is your responsibility to make sure that you have a **valid passport.** It must be valid for at least 6 months after your departure date. Canadian passport holders do not need a visa. If you are travelling with a non-Canadian passport it is your responsibility to inform our staff so that they can advise you of entry requirements.

PRICING:

All prices are based on minimum group size, current exchange rates and supplier quotations. In the event that significant changes take place due to circumstances beyond our control, we reserve the right to adjust the prices.

CANCELLATION:

If you have to cancel, you must inform Verstraete Travel in writing. The cancellation penalty is based on the date your cancellation is received. Cancellation penalties are shown in the chart below:

- Deposit is non-refundable.
- Final payment is non-refundable

FINAL ITINERARY & TRAVEL DETAILS:

It is anticipated that all the final details will be included in the travel documents and distributed 21 days before departure. Due to the nature of the tour program we reserve the right to make changes and substitutions wherever necessary.

REFUNDS:

Refund requests must be received in writing within 60 days of the date of the cause of cancellation. Please allow four to six weeks for processing.

UNUSED TOUR ARRANGEMENTS:

Portions of tour arrangements, or any other service or feature of the package which are not used are neither refundable nor exchangeable.

RESPONSIBILITY:

Verstraete Travel, hereinafter called the "Operator" and/or its agents and suppliers of services, assume no responsibility for injury, death, damages, loss or delay incurred by any person in connection with the tour, or by reason of any event beyond the control of the Operator, or loss occasioned by neglect, default, strike, war, hostility, civil disturbance or resulting directly, or indirectly, from acts of God. The Operator reserves the right to withdraw any or all packages at any time should conditions warrant, to refuse to accept or retain any person as a participant, to alter or cancel the itinerary whenever the Operator deems it necessary for the comfort, convenience, or safety of the members of the tours. Verstraete Travel reserves the right to make any and all changes at anytime, as they deem necessary.

Verstraete Travel & Cruises

14845 Yonge St. Suite 300, Aurora, Ontario L4G 6H8
Tel: 416-969-8100 Fax: 905-727-8113 Toll Free: 1-800-565-9267
Ontario Registration 3367728 email: aurora@verstraete.com

visit us at: www.verstraetetravel.com



HOLLAND LIBERATION CELEBRATION 2015

Tour Dates May 01 - 10



INVITATION

On May 5, 2015 Holland will enjoy and celebrate 70 years of Liberation. The Dutch people wish to celebrate and commemorate these events with their liberators and families and all their Canadian friends. Welcome Again Veterans Foundation will organize a pilgrimage for the Canadians who participated in Holland's liberation. With the support of the Royal Canadian Legion Branch # 5 (Netherlands) and participation by host towns there will be a comprehensive and exciting program for the entire event.

Gert Jan van't Holt
Chairman,
Welcome Again Veterans
<http://home.planet.nl/~wavgjh>

Gerard Hendriks
President,
Royal Canadian Legion Branch 005 Netherlands
www.rcl005.nl



Official Travel Agent and Booking Office



Verstraete Travel & Cruises

14845 Yonge St. Suite 300, Aurora, Ontario L4G 6H8
Tel: 416-969-8100 ● Fax: 905-727-8113 ● Toll Free: 1-800-565-9267
Ontario Registration 3367728 email: aurora@verstraete.com

visit us at: www.verstraetetravel.com



Holland Liberation Program 2015

FRIDAY, MAY 01

Depart from *Toronto. Overnight flight to Amsterdam via KLM Royal Dutch Airlines .

SATURDAY, MAY 02

Arrive Amsterdam Schiphol Airport and transfer to your Host Town or hotel and settle in.

SUNDAY, MAY 03

Groesbeek: Commemorative service at the Groesbeek (Arnhem) Canadian War Cemetery and Memorial.

MONDAY, MAY 04

Holten: Commemorative service at the Holten Canadian War Cemetery and Visitors Centre

TUESDAY, MAY 05

Wageningen: National Liberation Day festivities in Wageningen

WEDNESDAY, MAY 06

Free day to enjoy your host town.

THURSDAY, MAY 07

Nijverdal: Tour and visit the Memory International War Museum in Nijverdal

FRIDAY, MAY 08

Free day to enjoy your host town.

SATURDAY, MAY 09

Apeldoorn: Special ceremonies and festivities in Apeldoorn. Evening farewell party in your host town.

SUNDAY, MAY 10

Transfers to Amsterdam Schiphol Airport for the return flight to Toronto on KLM Royal Dutch Airlines

Tour Host Stay: Price: **\$1,295 From Toronto**

*Liberation 2015 Tour flight will depart from Toronto. Verstraete Travel can arrange connection flights to Toronto from other Canadian cities upon request when indicated on the Booking Form.

Price Includes:

- round trip airfare from Toronto
- all meals offered by your host family, local committees and special event organizers
- roundtrip coach transfers from airport to your host town
- coach transportation to all events in the program
- accomodations with your host family
- all activities and events outlined in the program

NOTE: All arrangements are made in association with Welcome Again Veterans.

All events are subject to final confirmation and they reserve the right to make changes and adjustments.

Price does NOT Include:

- airport taxes/fuel surcharges \$575pp
- hotel stay
- travel insurance (the booking form will include details on insurance options)
- all items of a personal nature such as drinks souvenirs, etc.

HOST FAMILY STAY

You can indicate your preferred Host Town on the Booking Form. Please note that your preferred town will not necessarily participate in 2015. Welcome Again Veterans will finalize the host town participation in late Spring 2015. They reserve the right to assign you to a Host Town of their choice in the event your preference is not available. Host family stay invitation is for Veteran and travelling companion and/or children of a Veteran and travelling companion.



Check our website: www.verstraetetravel.com for updates on the program and answers to frequently asked questions (FAQ's)

HOW TO APPLY: You must complete the "2015 Holland Liberation Booking Form" and submit to Verstraete Travel

Hotel Stay

Tour Hotel Stay: Price: **\$2,185 From Toronto**

Based on double occupancy. Single rate upon request

APELDOORN

Bastion Hotel Apeldoorn – Het Loo is a 3 - 4 star hotel, located across from the Royal Palace Het Loo. It has great facilities including 24 hour reception and a nice restaurant. The rooms have private bath / shower, cable TV, coffee and tea maker, a safe and free Wifi.

ZUTPHEN

Hampshire Hotel - 's Gravenhof Zutphen is a historic 3 - 4 star hotel located in the centre of town within easy walking distance of many stores and restaurants. The hotel has a 24 hour reception and an excellent restaurant. The rooms have a private bath / shower, cable TV, coffee and tea maker and free Wifi.

DEVENTER

Fletcher Gilde Hotel is a 3 star historic hotel located in the very heart of Deventer within easy walking distance from the centre of town with its many restaurants and shops. The rooms have a private bath / shower. Deventer is a historic "Hanseatic city" that has much to offer the visitor.

Price includes: hotel room, full buffet breakfast daily and all related taxes and service charges.

Post Tours

DUSSELDORF

Depart Holland on May 10 by coach for Dusseldorf, Germany, travelling along the picturesque Rhine. Visit Cologne and it's beautiful Dom. Enjoy sightseeing, shopping and relaxation in Dusseldorf as well as a short 2-3 hour cruise on the Rhine. On May 13 transfer to Dusseldorf Airport for flight to Amsterdam with onward connection to Toronto, on KLM. **Tour Cost \$995 per person, based on double occupancy.**

NORMANDY & PARIS Escorted by Martin Boomsma

On May 10 depart by coach for Ypres (2 nts) and visit WW1 sights including Menin Gate and Vimy Memorial. Continue to Bayeux (2 nts) and visit important WW2 battlefield and memorial sights including Juno Beach. Travel to Paris for the final overnight and enjoy a guided tour and free time. On May 15 transfer to Charles de Gaulle Airport for return non stop AF flight to Toronto. **Tour Cost: \$1785 per person, based on double occupancy.**

Post Tour Price Includes: coach transportation; all sightseeing; breakfast & dinner daily (starting with dinner on May 10); all related taxes and service charges; adjusted airfare for the return flight.

SCENIC RHINE CRUISE

"On May 09, late in the day transfer to your **Emerald Waterways** cruise ship in Amsterdam to start your 8 day/ 7 night **Jewels Of The Rhine** cruise to Basel. You will enjoy the natural beauty and spectacular highlights of the Rhine River as your voyage presents an opportunity to enjoy landmarks, countryside and spectacular cities. Arrive in Basel and on May 16, after breakfast transfer to Basel or Zurich Airport for your return flight to Toronto. **Emerald Waterways** is a deluxe river cruise company with new "Star-Ships". Prices start at CAD\$3200 plus CAD\$200 port taxes, per person. All Emerald Waterways 2015 conditions as per the brochure apply. Limited availability – early booking strongly recommended. Follow the instructions on the Booking Form

