# Our perks are ripe for the picking

The earlier you book a Europe or Israel package or guided tour, the tastier the treats

## Book a Guided tour

By December 18, 2017, and benefit from:
□ Savings of \$500 per couple
□ Our Price Drop Guarantee<sup>†</sup>

- ↘ A \$50 future travel voucher<sup>1</sup>
- Solution → Solutio

By February 28, 2018, and benefit from:

- Savings of **\$500** per couple ⊃
- ↘ Our Price Drop Guarantee<sup>+</sup>
- ↘ A \$50 future travel voucher<sup>1</sup>

By April 30, 2018, and benefit from:
❑ Savings of \$400 per couple
❑ A \$50 future travel voucher<sup>1</sup>

#### Booka Package

By December 18, 2017, and benefit from: → Our Price Drop Guarantee<sup>+</sup>

- ↘ A \$50 future travel voucher<sup>1</sup>
- ↘ A reduced deposit of only \$100<sup>3</sup>

By February 28, 2018, and benefit from:
❑ A \$50 future travel voucher<sup>1</sup>
❑ A reduced deposit of only \$100<sup>3</sup>

**By April 30, 2018,** and benefit from: → A \$50 future travel voucher<sup>1</sup>

#### <sup>t</sup>Our Price Drop Guarantee

If your guided tour or your package becomes available at a lower price than the one paid, the difference **will be refunded in CASH** (up to \$150 per adult<sup>4</sup>).



#### What are the eligibility requirements for the Early Booking Promotion?

The Early Booking Promotion applies to new individual bookings of Europe and Middle East packages and to guided tours of at least seven nights, made by April 30, 2018, for travel between May 1 and October 31, 2018. It does not apply to groups, cruise packages, flights or à la carte accommodations.

#### The Price Drop Guarantee\*

#### What are the eligibility requirements for the Price Drop Guarantee?

The Price Drop Guarantee is valid exclusively on new individual bookings of Europe and Middle East guided tours of at least seven nights, made by February 28, 2018 and on Europe packages made by December 18, 2017, for travel between May 1 and October 31, 2018. The Price Drop Guarantee is valid up to 30 days before departure, and does not apply to groups, cruise packages, flights or à la carte accommodations. The Price Drop Guarantee promotion may be discontinued or modified at any time without notice.

#### To which packages and guided tours does the Price Drop Guarantee apply?

The Price Drop Guarantee applies to all Europe and Middle East packages and guided tours.

#### How much can clients save with the Price Drop Guarantee?

Should a Transat package or guided tour become available at a lower price, clients may receive a refund of up to \$150 per adult. For a child, the refund may be up to \$75.

## To which cases does the Price Drop Guarantee apply?

The Price Drop Guarantee is valid only when the departure city, travel dates, destination, room category and flights are the same as those in the initial booking.

#### What is the procedure for price adjustment requests?

Once the request is carefully considered and approved, the basic fare of the original booking is adjusted, and final payment will be required at that time. If the client had already paid in full, they will be refunded the difference.

#### Who must travel agents contact to request a price adjustment, and by when?

Travel agents must contact the Transat Customer Care Centre at 1-800-587-2672 at least 30 days before departure.

## Can requests for price adjustments be made more than once before departure?

No. The Price Drop Guarantee may only be applied once, to the same departure date as the original booking.

#### **Seat Selection**

## What are the eligibility requirements for a free seat selection?

As part of the Early Booking Promotion, the seat selection is offered exclusively on new individual bookings of Europe and Middle East guided tours of at least seven nights, made by December 18, 2017, for travel between May 1 and October 31, 2018. This offer does not apply to seat selection made on the carrier's website and cannot be combined with Option Plus.

## What is the procedure for receiving a free seat selection?

Clients or their travel agents must call Transat at 1-877-872-6728 (1-877-TRANSAT) to select their seats. This promotion is subject to availability at the time of booking.

#### What type of seats do clients get?

Clients get a standard seat.

#### By when must clients select their seats to benefit from free seat selection?

To benefit from free seat selection, clients must make their seat selection by January 15, 2018.

#### Deposit

#### What are the eligibility requirements for the reduced deposit?

The reduced deposit of \$100 per person is valid exclusively on new individual bookings of Europe packages of at least seven nights, made by February 28, 2018, for travel between May 1 and October 31, 2018.

#### Is the deposit refundable?

No. Clients cannot request a refund if the deposit has already been paid.

\* The Price Drop Guarantee promotion maybe discontinued or modified at any time without notice.

#### Future Travel Vouchers

#### What are the eligibility requirements for future travel vouchers?

Clients who book Europe and Middle East packages and guided tours of at least seven nights by April 30, 2018, will receive a non-transferable future travel voucher of \$50 per adult and \$25 per child with their e-tickets. This voucher can be used toward any Transat South, Florida or Europe package, flight, guided tour or cruise package, for travel by October 31, 2019.

#### Is the voucher transferable or redeemable for cash?

No. The voucher will be issued in the passenger's name and can only be applied to a booking under their name. The voucher has no cash value.

#### Can the voucher be reissued if lost?

Yes. Once Transat's Accounting Department verifies its validity, the voucher can be reissued.

## Would a client still benefit from a future travel voucher if they cancel their booking entirely?

No. A future travel voucher will only be issued if a client has a valid booking.

Valid on new individual bookings of Europe and Middle East packages and on guided tours of at least seven nights, for travel between May 1 and October 31, 2018. Not applicable to groups, cruise packages, flights or à la carte accommodations. <sup>1</sup>A non-transferable future travel voucher of \$50 per adult and \$25 per child will be issued and must be redeemed by October 31, 2019. <sup>2</sup>Free seat selection is valid only with the purchase of a guided tour made by December 18, 2017, and applies to standard seats only. Seats must be selected by January 15, 2018. Not applicable to seat selection made on the carrier's website. You or your travel agent must call Transat at 1-877-872-6728 (1-877-TRANSAT) to select your seat. Subject to availability at the time of booking. <sup>3</sup>A deposit of \$100 per person (instead of \$300) is required at the time of booking. <sup>4</sup>For a child, the refund may be up to \$75. This promotion is subject to change without notice. See complete Terms & Conditions on pages 206 to 209.